PERFORMANCE INFORMATION

KEY STRATEGIES:

Promotion of better observance of labor standards toward protection of workers through the implementation of Two-Tiered Wage System along the objectives of adequate protection to income of vulnerable workers and improved productivity and competitiveness within the total incomes policy framework

MAJOR FINAL OUTPUTS (MFOs)/PERFORMANCE INDICATORS (PIs) ................................................................. Targets

MFO 1: TECHNICAL ADVISORY SERVICES

- Number of productivity advisory assignments undertaken 255,000
- Percentage of clients who rate technical advice as satisfactory or better 90%
- Percentage of requests for advice acted upon within five (5) days of request 85%

MFO 2: WAGES REGULATION SERVICES

- Number of wage cases received and acted upon 199
- Percentage of wage consideration case decisions overturned by a higher authority 50%
- Percentage of wage cases resolved within forty (40) days 95%

G. PHILIPPINE OVERSEAS EMPLOYMENT ADMINISTRATION

STRATEGIC OBJECTIVES

MANDATE

An attached agency of the Department of Labor and Employment (DOLE) tasked to manage the country’s overseas employment program

VISION

Excellence in governance for world-class Filipino migrant workers

MISSION

POEA connects to the world and in partnership with all stakeholders, facilitates the generation and preservation of decent jobs for Filipino migrant workers, promotes their protection, and advocates their smooth reintegration into the Philippine society.

KEY RESULT AREAS

- Poverty reduction and empowerment of the poor and vulnerable

SECTOR OUTCOME

1. Increased level of opportunities for and access to decent employment and income; and
2. Strengthened compliance with constitutionally protected rights of work

ORGANIZATIONAL OUTCOME

- Ensure the empowerment and protection of OFWs as they are knowledgeable of the various means of enhancing their skills to access new employment opportunities and obtaining overseas employment the proper and legal way; have full appreciation of their rights and obligations as workers; and are afforded efficient, effective and honest services

New Appropriations, by Program/Project

<table>
<thead>
<tr>
<th>Current Operating Expenditures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maintenance and Other Services</td>
</tr>
</tbody>
</table>

...
PROGRAMS

100000000 General Administration and Support
   P 43,970,000 P 89,337,000 P 133,307,000

300000000 Operations
   132,336,000
   -------------------
   57,006,000
   -------------------
   199,342,000

   MFO 1: Overseas Employees Welfare Services
   70,794,000
   -------------------
   30,704,000
   -------------------
   101,498,000

   MFO 2: Overseas Employment Regulation Services
   61,542,000
   -------------------
   26,302,000
   -------------------
   87,844,000

Total, Programs
   176,306,000
   -------------------
   146,343,000
   -------------------
   322,649,000

PROJECT(S)

400000000 Locally-Funded Project(s)

Total, Project(s)
   11,906,000
   -------------------
   11,906,000

TOTAL NEW APPROPRIATIONS
   P 176,306,000 P 146,343,000 P 11,906,000 P 334,555,000
   -------------------
   -------------------
   -------------------
   -------------------

New Appropriations, by Central/Regional Allocation

Current Operating Expenditures

<table>
<thead>
<tr>
<th>REGION</th>
<th>Personnel Services</th>
<th>Maintenance and Operating Expenses</th>
<th>Capital Outlays</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regional Allocation</td>
<td>P 176,306,000</td>
<td>P 146,343,000</td>
<td>P 11,906,000</td>
<td>P 334,555,000</td>
</tr>
<tr>
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</table>

TOTAL NEW APPROPRIATIONS

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<td>334,555,000</td>
</tr>
</tbody>
</table>

Special Provision(s)

1. Appropriations for Programs and Specific Activities. The amounts appropriated herein for the programs of the agency shall be used specifically for the activities in the amounts indicated under the Details of the FY 2014 Budget attached as Annex A (Volume 1) of this Act.

PERFORMANCE INFORMATION

KEY STRATEGIES:

1. Simplification of processing systems for the documentation of workers through the development of the online processing of the Overseas Employment Certificates (OECs) for Balik-Manggagawa (OM Online System)

2. Interconnectivity with the Bureau of Immigration for a more efficient monitoring of workers deployment

3. Sustain field processing of OECs of Balik-Manggagawa (OM) in four (4) outreach centers namely: Duty Free in Parañaque, Trinoma, O.C., SM Manila, and SM Pampanga

5. Implementation of the foreign employer accreditation by the Philippine Overseas Labor Offices (POLOs)

6. Implementation of the Maritime Labor Convention

7. Continue to implement the "Hard to Enter, Easy to Operate, and Easy to Go Policy" in the licensing and regulation of private recruitment agencies and manning agencies (i.e. close monitoring of agencies through inspection and speedy disposition of adjudication cases)

8. Continued pursuance of bilateral/multilateral and regional agreements with labor receiving countries for more protection and better employment terms and conditions for Overseas Filipino Workers (OFWs)

MFO 1: OVERSEAS EMPLOYEES WELFARE SERVICES

<table>
<thead>
<tr>
<th>Performance Indicator</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of workers monitored</td>
<td>1,005,532</td>
</tr>
<tr>
<td>Number of overseas Filipino workers provided with assistance</td>
<td>7,902</td>
</tr>
<tr>
<td>Percentage of overseas workers who rate support services of POEA as good or better</td>
<td>90%</td>
</tr>
<tr>
<td>Percentage of requests for assistance acted upon within 24 hours</td>
<td>90%</td>
</tr>
</tbody>
</table>

MFO 2: OVERSEAS EMPLOYMENT REGULATION SERVICES

**Licensing Program**

<table>
<thead>
<tr>
<th>Performance Indicator</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of license, registration and accreditation applications acted upon</td>
<td>34,186</td>
</tr>
<tr>
<td>No. of overseas Filipino workers contracts reviewed</td>
<td>2,087,320</td>
</tr>
<tr>
<td>Percentage of licensed, registered and accredited agencies with one or more recorded complaints or licensing/accreditation breaches over the past two years</td>
<td>10%</td>
</tr>
<tr>
<td>Percentage of applications processed within five (5) days</td>
<td>90%</td>
</tr>
</tbody>
</table>

**Monitoring**

<table>
<thead>
<tr>
<th>Performance Indicator</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of inspections and assessments undertaken</td>
<td>1,120</td>
</tr>
<tr>
<td>Percentage of inspections that result in one (1) or more detected violations</td>
<td>10%</td>
</tr>
<tr>
<td>Percentage of licensed, registered and accredited agencies subject to two (2) or more inspections in the last two (2) years</td>
<td>90%</td>
</tr>
</tbody>
</table>

**Enforcement**

<table>
<thead>
<tr>
<th>Performance Indicator</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of enforcement cases undertaken</td>
<td>529</td>
</tr>
<tr>
<td>Number of licensed, registered or accredited agencies with three (3) or more recorded complaints or breaches over the last three years as a percentage of the total number of agencies with one or more recorded breaches or complaints</td>
<td>10%</td>
</tr>
<tr>
<td>Percentage of enforcement cases that result in a favourable judgement</td>
<td>90%</td>
</tr>
<tr>
<td>Percentage of enforcement cases resolved within 90 days</td>
<td>90%</td>
</tr>
</tbody>
</table>

R. PROFESSIONAL REGULATION COMMISSION

**STRATEGIC OBJECTIVES**

**MANDATE**

The Professional Regulation Commission administers, implements, and enforces the regulatory laws and policies of the country with respect to the regulation and licensing of the various professions and occupations under its jurisdiction, including the enhancement and maintenance of professional and occupational standards and ethics and the enforcement of the rules and regulations relative thereto.