

## **K.11. PHILIPPINE POSTAL CORPORATION**

### **STRATEGIC OBJECTIVES**

#### **MANDATE**

To provide for the collection, handling, transportation, delivery, forwarding, returning and holding of mails, parcels, and like materials throughout the Philippines, and pursuant to agreements entered into, to and from foreign countries; to determine and

dispose of, in a manner it deemed most advantageous, with law and settled jurisprudence, confiscated or non-mailable mail matters, prohibited articles, dead letters and undeliverable mails, except the sale of prohibited drugs, dangerous materials, and other banned article as defined by law; and to plan, develop, promote and operate a nationwide postal system with a network that extends or make available at least ordinary mail service to any settlements in the country.

**VISION**

The Philippine Postal Corporation is the preferred universal service provider for the delivery of communications, goods and financial services.

**MISSION**

The PPC shall serve with excellence the Filipino nation and the global community. It shall guarantee nationwide competitive, efficient, secured, reliable and on-time delivery services. It shall operate profitably and innovatively. It shall fulfill its mandate to ensure employee's welfare and contribute to the country's socio-economic development.

**KEY RESULT AREAS**

Rapid, Inclusive and Sustained Economic Growth

**SECTOR OUTCOME**

Percentage change in variance of regional GDPs

**ORGANIZATIONAL OUTCOME**

Percentage of population using postal service at least once a month.

**New Appropriations, by Program/Project**

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|                                 | <u>Current Operating Expenditures</u> |   |                        | <u>Total</u>         |
|---------------------------------|---------------------------------------|---|------------------------|----------------------|
|                                 | <u>Personnel Services</u>             | <u>Maintenance and Other Operating Expenses</u> | <u>Capital Outlays</u> |                      |
| <b>PROGRAMS</b>                 |                                       |   |                        |                      |
| 300000000 Operations            | P                                     | 301,000,000                                     |                        | P 301,000,000        |
| NFO 1 Excellent Postal Service  |                                       | 301,000,000                                     |                        | 301,000,000          |
| Total, Programs                 |                                       | 301,000,000                                     |                        | 301,000,000          |
| <b>TOTAL NEW APPROPRIATIONS</b> | <b>P</b>                              | <b>301,000,000</b>                              |                        | <b>P 301,000,000</b> |

**New Appropriations, by Central/Regional Allocation**

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|                               | <u>Current Operating Expenditures</u> |   |                        | <u>Total</u>  |
|-------------------------------|---------------------------------------|---|------------------------|---------------|
|                               | <u>Personnel Services</u>             | <u>Maintenance and Other Operating Expenses</u> | <u>Capital Outlays</u> |               |
| <b>REGION</b>                 |                                       |   |                        |               |
| Regional Allocation           | P                                     | 301,000,000                                     |                        | P 301,000,000 |
| National Capital Region (NCR) |                                       | 301,000,000                                     |                        | 301,000,000   |

|                                 |                      |                      |
|---------------------------------|----------------------|----------------------|
| <b>Total New Appropriations</b> | <b>P 301,000,000</b> | <b>P 301,000,000</b> |
|                                 | =====                | =====                |

**Special Provision(s)**

1. **Special Provisions Applicable to All Government Corporations.** The special provisions applicable to all government corporations enumerated under the Budgetary Support to Government Corporations-Others shall be observed by the Philippine Postal Corporation.

**PERFORMANCE INFORMATION****KEY STRATEGIES**

Continuous service quality improvement  
 Customer service management  
 Knowledge, competencies and skills development  
 Human resource performance and productivity maximization  
 Market recovery and expansion  
 Product/services innovation

**MAJOR FINAL OUTPUTS (MFO) / PERFORMANCE INDICATORS****Targets****MFO 1: EXCELLENT POSTAL SERVICE**

|  |     |
|--|-----|
| Delivery Performance                     | 98% |
| Management of undeliverable postal items | 3%  |
| Customer Satisfaction                    | 90% |